

MOIL LIMITED, NAGPUR -440013.

INFORMATION PERTAINING TO THE FUNCTIONING IN PUBLIC INTEREST

MOIL Ltd is giving special attention on quick and expeditious redressal of Public Grievances. MOIL Ltd. MOIL Limited is also complying with this policy of the Government for effective redressal of Public Grievances.

AIMS OF PUBLIC GRIEVANCE REDRESSAL PROCEDURE

Quick and effective redressal of genuine Public Grievances covering the establishments/units of MOIL Ltd.

JURISDICTION

All establishments/units under MOIL Ltd.

HOW TO SUBMIT PUBLIC GRIEVANCES

Any aggrieved person can submit grievance related to dealings with MOIL Ltd. by Dak or by dropping in the Public Grievance Box placed at Corporate office security gate and administrative building of all mines offices.

Any aggrieved person can also submit grievance online by clicking on Centralized Public Grievance Redress and Monitoring System (CPGRAMS) portal which is under Links submenu of MOIL Ltd. Website.

The following are the Nodal officers for effective implementation of Public Grievance System.

Sr. No.	Details & Address of Public Grievance Officer	Phone No.	E-mail ID
1.	Shri D.V.Raju Executive Director (Pers.), MOIL Bhawan, 1-A, Katol Road, Nagpur – 440 013.	0712-2590776 Fax No.0712-2594168	dvraju@moil.nic.in
2.	Shri Umed Singh Bhati Mine Manager, Balaghat Mine, PO. Bharveli, Dist. Balaghat(M.P.)	07632-245185 Fax.No.07632-245311	mm.bg@moil.nic.in
3.	Shri Sudhir Pathak Mine Manager, Ukwa Mine, PO. Ukwa, Dist. Balaghat(M.P.)	07636-274532 Fax.No.07636-274632	mm.uk@moil.nic.in
4.	Shri Sk. Ruhul Amin Mine Manager, Tirodi Mine, PO. Tirodi, Dist. Balaghat(M.P.)	07630-276735, 07630-276836 07630-276808	mm.td@moil.nic.in
5.	Shri A.K. Chauksey Mine Manager, Chikla Mine, PO. Chikla, Dist. Bhandara(M.S.)	07183-220231 Fax No. 07183-220515	mm.ch@moil.nic.in
6.	Shri Umakant Bhujade Mine Manager, DongriBuzurg Mine, PO. DongriBuzurg, Dist.	07183-220230 Fax No. 07183-220230	mm.db@moil.nic.in

	Bhandara(M.S.)		
7.	Shri R.A.Khan Mine Manager, Kandri Mine, PO. Kandri, Dist. Nagpur(M.S.)	07114-202141 07114-202730	mm.kan@moil.nic.in
8.	Shri D. R. Dekate Mine Manager, Munsar Mine, PO. Munsar, Dist. Nagpur(M.S.)	7507770641 07114-202127	mm.ms@moil.nic.in
9.	Shri A. R. Guladhe Mine Manager, Gumgaon Mine, PO. Khapa, Dist. Nagpur(M.S.)	07113-286123 Fax No. 07113-286123	mm.gm@moil.nic.in
10.	Shri P. S. Sankariya Mine Manager, Beldongri Mine, PO. Nagardhan,Dist.Nagpur(M.S.)	07102-202022	mm.bl@moil.nic.in
11.	Shri Manoj Singh Mine Manager, Sitapatore Mine, PO :Sukli, Distt. : Balaghat(M.P.)	09425822506 07630-294399	mm.sp@moil.nic.in

TIME OF OPENING THE PUBLIC GRIEVANCE BOX

04-00 p.m. on every working day.

MEETINGS OF THE PUBLIC GRIEVANCE REDRESSAL CELL

On receipt of Public Grievance, the Nodal Officers of will make all out efforts for redressal of the Public Grievance expeditiously so that the grievance of the aggrieved party/individual is redressed at the earliest and within 60 days